

I have a DLINK Videophone; however, I am not able to call my friend customers with another equipment (Sorrenson) as well as Sorrenson Videorelay service except that they can contact me using their equipment. Apparently, there is a blocking configuration on one of the ends, my end or the other end. Please look into this matter and resolve any issue attributing to the "blocking" device. Thank you,  
Keith Robertson